

# CONTINUOUS IMPROVEMENT & OPERATIONAL EXCELLENCE FOR LEADERS & TEAMS



PERFORMANCE LEADERSHIP INSTITUTE



## MASTER THE STRATEGIES TO CREATE YOUR OWN CONTINUOUS IMPROVEMENT CULTURE AND HIGH PERFORMING TEAM

The Certificate in Performance Leadership is the ideal tool to give you that competitive advantage with regard to developing performance and engagement on your team. All of our processes from inception to conclusion begin with sustainability as front of mind. What we offer is simple, transferable across any industry or sector and most of all sustainable. Clients have learned to change perspective and welcome problems for what they are: opportunities.

A Certificate in Performance Leadership will equip you with the training, perspective and tools to use metrics to transform team performance. They will understand how the science of behavior drives continuous improvement and team engagement. You will never need to guess where you and your team are with regard to performance and neither will they. What's more is that you will actually start to enjoy what you do and your team will become your greatest asset rather than a burden.

### CERTIFICATE IN PERFORMANCE LEADERSHIP

#### Day 1 - Coherence

Management/Team Challenge: Understanding The Need

Management/Team Challenge: Management & Team Approach

Management/Team Challenge: Identifying & Driving The Right Behaviors

#### Day 2 - Challenge

Management/Team Challenge: Finding Your Metrics

Management/Team Challenge: Finding Your Team's Metrics

Management/Team Challenge: Creating A Culture of Accountability

#### Day 3 - Continuity

Management/Team Challenge: Identifying Strengths & Opportunities

Management/Team Challenge: Driving Engagement

Management/Team Challenge: Driving Key Performance Improvement Needs & Habits

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*James was able to help me evolve my leadership and in turn strengthen our team. These tools have made an ever-lasting improvement for our group. Performance Leadership has helped us strive to achieve many improvements and goals. Performance Leadership continues to help us find more opportunities for further improvements as well. What I found most exciting was not only our improvement in performance but also the amazing engagement I got with my Team. They were not only performing they were having fun!*

*Chris W, Supervisor*



### Special program features:

- Small group sessions (10-20 max) that will relate directly to your work
- Hands-on study to practice new techniques and tools linked to your work
- Additional post-program coaching sessions
- Final assignment that allows you to transfer knowledge to your work

### In this program you will learn to:

- Understand how you think and act as a leader/team in a CI culture
- Apply principled leadership approaches
- Apply tenets of behavioral science to drive performance on your team
- As a team to develop your own metrics to drive performance
- Use opportunities lists to continue the process of innovation
- Learn to engage in active supervision
- Cultivate a healthy, high-performing organizational culture
- Strengthen accountability and engagement
- Be able to demonstrate that your team is achieving high performance

#### About James

James comes with over 30 years of leadership experience in a variety of settings beginning with the Canadian Armed Forces, Principal and Leader in Education at both Secondary and Post-Secondary levels, and as a Leadership Training Consultant and Mentor to large and small businesses. His responsibilities have involved such things as program development, training of supervisory staff, curriculum development and project management, board development and development of corporate or industry metrics for performance assessment and improvement. He is an accomplished trainer, facilitator, Certified Prosci Change Manager, Certified DISC group facilitator and a Toastmaster.

#### Cost & Financial Assistance

The cost for this three-day (24 hours of instruction) program is \$900/person plus GST.

Companies in Alberta qualify for a Canada Alberta Job Grant that will cover **two thirds (2/3)** of the cost of the certificate. (For example as an employer you would pay \$300 total per person for this training) Contact us to find out more about this grant.

#### Contact

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